

## Office of the Chief Operating Officer

Kristy Michel	Chief Operating Officer	410-767-0011
Samira Brinson	Executive Associate	410-767-0011
Stephen Brooks	Program Manager	410-767-0793
Xavier Richards	DGS Liaison	410-767-0004

### Office of Fiscal Planning, Research, and Evaluation

Donna Gunning	Program Manager	410-767-0757
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### Equity Assurance and Compliance

Renee Yarbough-Williams	Educational Equity Specialist	410-767-0426
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### Office of Human Resources

Steven Serra	Director	410-767-0021
Kathleen Klein	Special Assistant	410-767-0021
James Abrams	Section Chief	410-767-0153
Melva Williams	Employee Relations Officer	410-767-0013
Barbara Smooth	Employee Relations Associate	410-767-0012
Heidi Toll	Personnel Associate	410-767-0018
Michelle Pair	Employee Relations Associate	410-767-0153

### Staff Employment Section

Christopher King	Section Chief	410-767-0016
Jeannette Crawford	Human Resources Assistant	410-767-0019
LaShawnda Jacobs	Recruitment Officer	410-767-0571
Ross Rucks	Recruitment Officer	410-767-2291
Daniel Otakie	Lead Recruitment Officer	410-767-0020
Shaniqa Roane	Recruitment Officer	410-767-0570
Heather Urner	Personnel Clerk	410-767-0588

### Office of Information Technology (OIT)

Antonio Herrera	Chief Information Officer	410-767-0861
Greg Talley	Telecommunications Coordinator	410-767-0075
Ruth Baber	IT Staff Specialist Supervisor	410-767-0026
Leo Rugel	Computer Information Services Specialist	410-767-0508
Robert Sarpong	IT Staff Specialist	410-767-7062
Phani Srimath	Senior Database Administrator	410-767-4034
Dmitry Mukhin	Director - Applications and Application Support	410-767-0061
Victoria Kota	Programmer Analyst	410-767-0049
Jenny Yan	Computer Information Services Specialist	410-767-0066
Naomi Yu	Database Specialist	410-767-0986
Kunning Liu	Database Specialist	410-767-0984
Tae Kim	Programmer Analyst Lead	410-767-1181

### DoIT Staff Supporting MSDE and OIT: Service Desk: 410-697-9700 or [Service.Desk@maryland.gov](mailto:Service.Desk@maryland.gov)

Ken Cheney	Director – Product Manager, Maryland Apps for Work
Eric Wedemeyer	Computer Network Specialist Manager
Joseph Assanah	Computer Network Specialist
Victor Akinjise	Senior Network Technician
Derek Edmonson	Computer Network Specialist Lead
Matt Schellhaas	Senior Network Engineer
Reynaldo Arriazola	Help Desk Manager, CCATS Project Manager
Randy Stokes	Computer Information Services Specialist
Lettecia Kirkaldy	IT Support Specialist
Stephanie Jones	IT Support Specialist
Elaine Kim	IT Programmer Analyst

**OIT Application specific support:**

Shaun Howard	Computer Network Specialist (JSE Support)	410-767-2839
Stephanie Biggus	Computer Information Services Specialist (JSE Support)	410-218-3281

Carol Walter (dotted line reporting to OIT)	ECCATS Project Manager	410-767-6922
Amber Green (dotted line reporting to OIT)	ECCATS Help Desk – Lead	410-767-7823
Ronaldo Graham	ECCATS/Childcare Security	410-767-8387
Aasim Nour	ECCATS/Childcare IT Specialist	410-767-1126

<b>DoIT/OIT Main Service Desk</b>		<b>410-697-9700</b>
<b>OIT/CCATS Help Desk (internal only)</b>		<b>410-767-7816</b>