Restraint and Seclusion

Student Data Collection Manual 2022-2023 School Year

Division of Assessment, Accountability and Performance Reporting



MARYLAND STATE DEPARTMENT OF EDUCATION

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Document Control Information

Title:	2022-2023 Student Restraint and Seclusion Data Collection Manual, June 2023
Security Level:	Unclassified – For Official Use Only
File Name:	2022-2023 Restraint and Seclusion Data Collection Manual.pdf

DOCUMENT HISTORY

Document Version	Date	Summary of Change
1.0	July 2022	Initial Document
2.0	June 2023	 In accordance with Annotated Code of Maryland Education Article § 7-1102 the use of seclusion is prohibited in Maryland in all schools except nonpublic schools. Nonpublic schools are required to report any use of seclusion. Drop-down selections specific to Extended IFSP have been added to the Grade, Eligibility, and Placement categories to capture incidents that may occur with children on Extended IFSP attending a public or nonpublic special education school. Added "ITP – Infants and Toddlers" and "PS - Preschool" to grade field. Added "25% Delay (ITP Only)", "Atypical Development (ITP Only)", and "Diagnosed Condition (ITP Only)"special education eligibility codes. Added ten special education placement types. Added feature to the data collection tool highlighting errors for remediation before submission. Combined 'LEA Number' and 'Public Agency Name or Nonpublic School' columns on the data collection tool. Combined 'School Number' and 'School Name' columns on the data collection tool. New electronic survey link.

Purpose

The Annotated Code of Maryland Education Article §7-1104 requires the Maryland State Department of Education (MSDE) to report to the General Assembly annually (on or before December 1 each year) on the findings and recommendations reported to MSDE by public agencies (e.g., local education agencies, the Maryland School for the Deaf, the Maryland School for the Blind) and nonpublic schools on physical restraint and seclusion incidents for the prior school year.

The legislation specifically requires the collection of the following data:

- 1. Number of physical restraint and seclusion incidents, disaggregated by the student's jurisdiction, disability, race, gender, age, and type of placement; and
- 2. Professional development provided to designated school personnel related to positive behavioral interventions, strategies, and supports and trauma-informed interventions.

To obtain the required Physical Restraint and Seclusion data for the 2022-2023 school year, MSDE is utilizing a data collection tool and an electronic survey. MSDE requires that each public agency and nonpublic school submit physical restraint and seclusion student-specific incident-level data using the data collection tool, provided by MSDE. In accordance with Annotated Code of Maryland Education Article § 7-1102, the use of seclusion is prohibited in Maryland in all schools except nonpublic schools. A nonpublic school may not use seclusion as a behavioral health intervention unless seclusion is necessary to protect the student or another individual from imminent serious physical harm or other less intrusive interventions have failed or been determined inappropriate for the student.

All data required for the data collection tool is incident-level information outlined in this manual's Data Definitions and Instructions section. The data collection tool utilizes a dropdown menu for each incident of physical restraint and/or seclusion to provide quick and easy responses from public agencies and nonpublic schools. After the data collection tool is complete, it must be uploaded to MSDE's secure server, MOVEit. Data quality checks are conducted and once the data is finalized, each public agency and nonpublic school must sign the verification of student physical restraint and seclusion form, provided by MSDE. The data is aggregated, included in a report to the State Board of Education and the Maryland legislature, and published on MSDE's website (https://www.marylandpublicschools.org).

The Annotated Code of Maryland Education Article § 7-1101 defines physical restraint as "a personal restriction that immobilizes or reduces the ability of a student to move the student's torso, arms, legs, or head freely [during school hours]." Physical restraint does not include:

- 1. Briefly holding a student to calm or comfort the student;
- 2. A physical escort, which is the temporary touching or holding of the hand, wrist, arm, shoulder, or back for the purposes of inducing a student who is acting out to walk to a safe location;
- 3. Moving a disruptive student who is unwilling to leave the area if other methods such as counseling have been unsuccessful; or
- 4. Intervening in a fight in accordance with Education Article §7-307, Annotated Code of Maryland.

Except as provided in §A(1)(b) Under COMAR 13A.08.04.05, "the use of physical restraint is prohibited in public agencies and nonpublic schools until there is an emergency situation and physical restraint is

necessary to protect a student or other person from imminent, serious, physical harm after other less intrusive, nonphysical interventions have failed or been determined inappropriate."

COMAR <u>13A.08.04.02</u> defines seclusion as "the involuntary confinement of a student alone in a room or area from which the student is physically prevented from leaving [during school hours]. Seclusion does not include a timeout, which is a behavior management technique that is part of an approved program, involves the monitored separation of the student in a non-locked setting, and is implemented for the purpose of calming."

This document is used in coordination with the Restraint and Seclusion Implementation Guide released by MSDE in January 2023.

Timeline and Due Date

Reporting Period 2022-2023	July 1, 2022 through June 30, 2023
Data Collection Tool & Electronic Survey Window	Open: July 3, 2023
	Close: August 11, 2023
Verification of Student Physical Restraint and Seclusion Data (Sign-off form) Due Date	August 18, 2023

CONTACT INFORMATION

For assistance completing the data collection tool or questions related to submission procedures to the MSDE secure server, MOVEit, please contact:

Michael Lape

Education Program Specialist Division of Assessment, Accountability and Performance Reporting (410) 767-0087 michael.lape@maryland.gov

For assistance completing the physical restraint and seclusion survey or policy questions please contact:

April D. Turner, Ph.D.

School Psychological Services Supervisor Division of Student Support, Academic Enrichment, and Educational Policy (410) 767-0359 aprild.turner@maryland.gov

Relevant State Requirements

Data submitted through this data collection are authorized by:

ANNOTATED CODE OF MARYLAND

Education Article

§ 7–307	Principals, teachers, and school security guards intervening in fights
§ 7-1101	<u>Definitions</u>
§ 7-1102	Seclusion not to be used as a behavioral health intervention
§ 7-1104	Reports and guidance

Code of Maryland Regulations (COMAR)

13A.08.04.02 **Definitions**

13A.08.04.05 General Requirements for the Use of Restraint or Seclusion

SUBSEQUENT REPORTING

Physical Restraint and Seclusion Reports

Data submitted through this data collection are compiled for a report to the State Board of Education, a report to the Maryland legislature, and published on MSDE's website (https://www.marylandpublicschools.org) Physical Restraint and Seclusion Reports.

Guidance for Submitting the Physical Restraint and Seclusion Data

CHANGES FROM THE PRIOR YEAR

- 1. In accordance with Annotated Code of Maryland Education Article § 7-1102, the use of seclusion is prohibited in Maryland in all schools except nonpublic schools. Nonpublic schools are required to report any use of seclusion.
- 2. Drop-down selections specific to Extended IFSP have been added to the Grade, Eligibility, and Placement categories to capture incidents that may occur with children on Extended IFSP attending a public or nonpublic special education school.
- 3. Added "ITP Infants and Toddlers" and "PS Preschool" to grade field.
- 4. Added "25% Delay (ITP Only)", "Atypical Development (ITP Only)", and "Diagnosed Condition (ITP Only)" special education eligibility codes.
- 5. Added ten special education placement types.
- 6. Added feature to data collection tool that highlights errors for remediation before submission.
- 7. Combined 'LEA Number' and 'Public Agency Name or Nonpublic School' columns on the data collection tool.
- 8. Combined 'School Number' and 'School Name' columns on the data collection tool.
- 9. New electronic survey link.

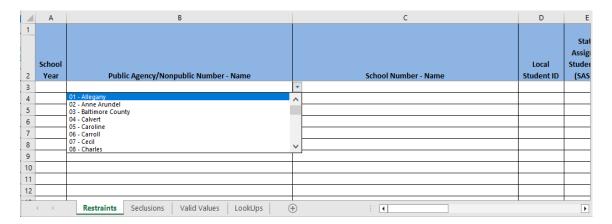
REQUIREMENTS FOR REPORTING

All public agencies and nonpublic schools MUST submit their data on the data collection tool provided. If the data is exported from a database, please copy and paste (text/values only) the information on the data collection tool provided. The data collection tool will highlight errors that need to be corrected before the data collection tool is submitted to MSDE.

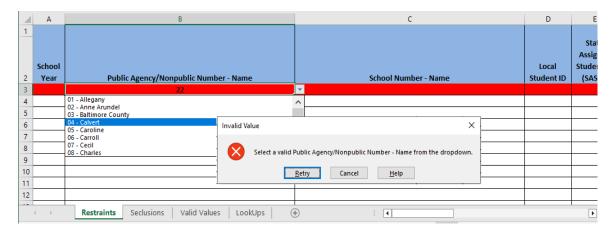
GUIDANCE FOR DATA COLLECTION TOOL (REQUIREMENT 1)

1. Report each individual incident of physical restraint and/or seclusion that occurred from July 1, 2022 through June 30, 2023 at your school.

2. Use the dropdowns to select responses (see below).



3. Entering values that are not listed in the dropdowns will trigger edit errors (see below). Responses must be reported exactly as they appear on the data collection tool and in the reporting manual. See Error Codes and Requirements, page 17.



- 4. Blank and/or invalid fields will be highlighted in red, indicating that data is missing or invalid (see above). Please correct all errors prior to data collection tool submission. Pasting multiple fields simultaneously will not trigger a dialog describing each error; but each field with invalid data will still be highlighted in red.
- 5. Once completed, upload the file in your LEA/School's Restraint and Seclusion Folder (e.g. "PHYSICAL RESTRAINT SECLUSION-LEA[LEA#]" or "PHYSICAL RESTRAINT SECLUSION-LEA24[SCHOOL#]") on MSDE's secure server (MOVEit) at https://msde.sftp.md.gov (see Appendix A). Please use the following naming convention for your file 2023_Physical_Restraint_Seclusion_LEA### or 2023_Physical_Restaint_Seclusion_Nonpublic school number.

After data is finalized, the public agency or nonpublic school contact will receive the sign-off form and the summary reports for verification. The sign-off form needs to be signed by the director of special education, the director of student services and the local superintendent of schools/chief executive officer. The signoff form will then be returned to MSDE by August 18, 2023.

GUIDANCE FOR SURVEY (REQUIREMENT 2)

Information related to (1) Professional Development; (2) Observation of Seclusion Rooms; and (3) Review of Training Plans for the Use of Seclusion is being collected using a survey. Please complete the survey below based upon information that has been collected for the 2022-2023 school year, from July 1, 2022 through June 30, 2023. The survey opens July 3, 2023 and closes on August 11, 2023.

All public agencies and nonpublic schools should use the link below to complete the survey.

https://www.surveymonkey.com/r/AnnualCollection23

Data Definitions and Instructions

Data Element	Definition	
School Year	The four-digit school year in which the restraint or seclusion occurred.	
	2023 (SY 2022-2023)	
Public Agency/Nonpublic Number - Name	The numeric state designation and name of the public agency or nonpublic school.	
	01 - Allegany	
	02 - Anne Arundel	
	03 - Baltimore County	
	04 - Calvert	
	05 - Caroline	
	06 - Carroll	
	07 - Cecil	
	08 - Charles	
	09 - Dorchester	
	10 - Frederick	
	11 - Garrett	
	12 - Harford	
	13 - Howard	
	14 - Kent	
	15 - Montgomery	
	16 - Prince George's	
	17 - Queen Anne's	
	18 - Saint Mary's	
	19 - Somerset	
	20 - Talbot	
	21 - Washington	

Data Element	Definition	
	22 - Wicomico	
	23 - Worcester	
	30 - Baltimore City	
	32 – SEED School	
	24 - Nonpublic School	
	240301 - RICA - Catonsville Education Center	
	240304 - Maryland School for the Blind, The	
	241000 - Maryland School for the Deaf, Frederick Campus	
	241306 - Maryland School for the Deaf, Columbia Campus	
School Number - Name	The four-digit code and name of the school the student attended when the restraint or seclusion incident occurred. Select from dropdown after selecting a valid value for 'Public Agency/Nonpublic Number – Name'.	
Local Student ID	The number assigned by the public agency or nonpublic school – any combination of numbers (not more than ten digits). If fewer than ten digits are used, zero fill remaining positions to the left.	
State Assigned Student ID (SASID)	The ten-digit State Assigned Student ID number assigned through the USIS system. May not contain pseudo numbers, zero filling or BLANK.	
Date of Birth	Four-digit year, two-digit month, and two-digit day (YYYYMMDD) to indicate the student's birth date. (Example: September 7, 2008 is 20080907).	
Gender	Gender of the student.	
	Male	
	Female	
	Non-Binary	
Hispanic/Latino Ethnicity	An indication that the student traces his or her origin or descent to Mexico, Puerto Rico, Cuba, Central and South America, and other Spanish cultures, regardless of race:	
	Yes – Yes, student is of Hispanic/Latino origin	
	No – No, student is not of Hispanic/Latino origin	

Data Element	Definition	
Race	Indicate student's race. American Indian or Alaska Native Asian Black or African American Native Hawaiian or Other Pacific Islander White Two or More Races	
Grade	The grade the student was in at the time the incident occurred. ITP - Infants and Toddlers PS - Preschool PK - Prekindergarten K - Kindergarten O1 through 12 - Grades 1-12	
Special Education Indicator	The status of a student with a disability, who, by reason thereof, receives special education and/or early intervention and related services under the Individuals with Disabilities Education Act (IDEA) according to an Individualized Education Program (IEP), Individualized Family Service Plan (IFSP), or service plan. This does not include a student receiving services through a 504 plan. A student's status should be determined at the time the incident occurred. • Yes – Yes, student was receiving special education services at the time of the incident. • No – No, student is not receiving special education services.	

Data Element	Definition
Special Education Disability Code	Major category of disability under which the student needs special education services, as defined by the U.S. Department of Education and COMAR. Report the student's disability status at the time the incident occurred.
	01 - Intellectual Disability
	02 - Hearing Impairment
	03 - Deaf
	04 - Speech or Language Impairment
	05 - Visual Impairment
	06 - Emotional Disability
	07 - Orthopedic Impairment
	08 - Other Health Impairment
	09 - Specific Learning Disability
	10 - Multiple Disabilities
	12 - Deaf-Blindness
	13 - Traumatic Brain Injury
	14 - Autism
	15 - Developmental Delay
	25% Delay (ITP Only)
	Atypical Development (ITP Only)
	Diagnosed Condition (ITP Only)

Data Element	Definition
Special Education Placement Type/Least Restrictive Environment	If the student was receiving special education services, select one of the special education placement types/LRE based on the student's IEP at the time the incident occurred.
(LRE)	LRE A: Inside General Education (80% or more)
	LRE B: Inside General Education (40% - 79%)
	LRE C: Inside General Education (less than 40%)
	 LRE E: Hospital Placement – services in a medical facility on an in-patient basis
	LRE F: Public Separate Day School
	LRE G: Private Separate Day School
	LRE H: Public Residential Facility
	LRE I: Private Residential Facility
	• LRE J: Home – all services delivered in this setting
	 LRE S: Separate Class – services are provided in a class with less than 50% nondisabled children
	LRE T: Service Provider Location
	LRE U: Correctional Facilities
	 LRE W: Regular 10+ hours/week EC program and receives majority of services in this setting
	 LRE X: Regular 10+ hours/week EC program and receives services in some other location
	 LRE Y: Regular EC program <10 hours/week and receives services in this setting
	 LRE Z: Regular EC program <10 hours/week and receives the majority of services in some other location
	Community (ITP Only)
	Other (ITP Only)
Section 504 Plan	Indicator of section 504 status. Students should be classified based on the student's status as of the time the incident occurred.
	Yes – Yes, had a Section 504 Plan
	No – No, did not have a Section 504 Plan

Data Element	Definition	
English Learner (EL)	Indicate the student's English Learner (EL) status at the time the incident occurred.	
	A student who has a primary or home language other than English and who has been identified as qualifying for EL services based on the English language proficiency screener.	
	 Yes - Yes, was receiving EL services; includes students who refused EL services, and English Learners who moved out of the county while still receiving EL services. No - No, was not receiving EL services. 	
	140 140, was not receiving LL services.	
Date of Physical Restraint Incident	The eight-digit number indicating the date on which the physical restraint incident occurred. (Example: March 2, 2023 should be reported as 20230302.)	
Was the period of physical restraint 30 minutes or less?	 Indicate if the period of physical restraint was 30 minutes or less. Yes, the period of physical restraint was 30 minutes or less. No, the period of physical restraint was more than 30 minutes. 	
Date of Seclusion Incident (Nonpublic Schools ONLY)	The eight-digit number indicating the date on which the seclusion incident occurred. (Example: March 2, 2023 should be reported as 20230302.)	
Was the period of seclusion 30 minutes or less? (Nonpublic Schools ONLY)	 Indicate if the period of seclusion was 30 minutes or less. Yes, the period of seclusion was 30 minutes or less. No, the period of seclusion was more than 30 minutes. 	

Error Codes and Requirements

Edit Code	Error Message	Requirement
E01	Invalid/Missing School Year	Four-digit school year. Valid value: 2023
EO2	Invalid/Missing public agency/Nonpublic Number - Name	Valid values: 01 - Allegany 02 - Anne Arundel 03 - Baltimore County 04 - Calvert 05 - Caroline 06 - Carroll 07 - Cecil 08 - Charles 09 - Dorchester 10 - Frederick 11 - Garrett 12 - Harford 13 - Howard 14 - Kent 15 - Montgomery 16 - Prince George's 17 - Queen Anne's 18 - Saint Mary's 19 - Somerset 20 - Talbot
		21 - Washington 22 - Wicomico
		ZZ - vvicomico

Edit Code	Error Message	Requirement	
		23 - Worcester	
		30 - Baltimore City	
		32 - SEED School	
		24 - Nonpublic School	
		240301 - RICA - Catonsville Education Center	
		240304 - Maryland School for the Blind, The	
		241000 - Maryland School for the Deaf, Frederick Campus	
		241306 - Maryland School for the Deaf, Columbia Campus	
E04	Invalid/Missing School Number - Name	School number and name must be selected from dropdown list.	
E05	Invalid/Missing Local Student ID	Local Student ID must be ten digits.	
E06	Invalid/Missing SASID	SASID must be ten digits.	
E07	Invalid/Missing DOB	Date of Birth must be populated. Format must be YYYYMMDD.	
E08	Invalid/Missing Gender	Valid values:	
		• Male	
		Female	
		Non-Binary	
E09	Invalid/Missing Ethnicity	Valid values:	
		• Yes	
		• No	

Edit Code	Error Message	Requirement
E10	Invalid/Missing Race	 Valid values: American Indian or Alaska Native Asian Black or African American Native Hawaiian or Other Pacific Islander White Two or More Races
E11	Invalid/Missing Grade	Valid values: ITP - Infants and Toddlers PS - Preschool PK K 01-12
E12	Invalid/Missing Special Education Indicator	Valid values: • Yes • No

Edit Code	Error Message	Requirement
E13	Invalid/Missing Special Education Disability Code	Must be populated for students that were receiving special education services at the time the incident occurred. Valid values:
		01 - Intellectual Disability
		02 - Hearing Impairment
		03 - Deaf
		04 - Speech or Language Impairment
		05 - Visual Impairment
		06 - Emotional Disability
		07 - Orthopedic Impairment
		08 - Other Health Impairment
		09 - Specific Learning Disability
		10 - Multiple Disabilities
		12 - Deaf - Blindness
		13 - Traumatic Brain Injury
		14 - Autism
		15 - Developmental Delay
		25% Delay (ITP Only)
		Atypical Development (ITP Only)
		Diagnosed Condition (ITP Only)

Edit Code	Error Message	Requirement
E14	Invalid/Missing Special Education Placement Type/LRE	Must be populated for students that were receiving special education services at the time the incident occurred. Valid values:
		LRE A: Inside General Education (80% or more)
		LRE B: Inside General Education (40% - 79%)
		LRE C: Inside General Education (less than 40%)
		 LRE E: Hospital Placement – services in a medical facility on an in-patient basis
		LRE F: Public Separate Day School
		LRE G: Private Separate Day School
		LRE H: Public Residential Facility
		LRE I: Private Residential Facility
		• LRE J: Home – all services delivered in this setting
		 LRE S: Separate Class – services are provided in a class with less than 50% nondisabled children
		LRE T: Service Provider Location
		LRE U: Correctional Facilities
		 LRE W: Regular 10+ hours/week EC program and receives majority of services in this setting
		 LRE X: Regular 10+ hours/week EC program and receives services in some other location
		 LRE Y: Regular EC program <10 hours/week and receives services in this setting
		 LRE Z: Regular EC program <10 hours/week and receives the majority of services in some other location
		Community (ITP Only)Other (ITP Only)
E15	Invalid/Missing Section 504 Plan	Valid values:
		• Yes
		• No

Edit Code	Error Message	Requirement
E16	Invalid/Missing EL	Valid values: • Yes • No
E17	Invalid/Missing Date of Restraint Incident	Date must be between 20220701 and 20230630. Format must be YYYYMMDD.
E18	Invalid/Missing Period of Physical Restraint	 Valid values: Yes, the period of physical restraint was 30 minutes or less. No, the period of physical restraint was more than 30 minutes.
E19	Invalid/Missing Date of Seclusion	Date must be between 20220701 and 20230630. Format must be YYYYMMDD.
E20	Invalid/Missing Period of Seclusion	 Valid values: Yes, the period of seclusion was 30 minutes or less. No, the period of seclusion was more than 30 minutes.
E21	Special Ed Indicator=No, Special Ed Disability Code must be blank.	If student was not receiving special education services, must be blank.
E22	Special Ed Indicator=No, Special Ed Placement Type must be blank.	If student was not receiving special education services, must be blank.



Division of Student Support, Academic Enrichment, and **Educational Policy** Division of Assessment, Accountability and Performance Reporting

2022-2023 STUDENT PHYSICAL RESTRAINT AND SECLUSION SIGN-OFF FORM

2022-2023 VERIFICATION OF STUDENT PHYSICAL RESTRAINT AND SECLUSION DATA

I certify that the requirements of COMAR 13A.08.04 for physical restraint and seclusion are being implemented in the public agency or nonpublic school and that the data submitted for this report are complete and accurate. The 2022-2023 data reported to the Maryland State Department of Education (MSDE) includes student physical restraints and/or seclusions that occurred from July 1, 2022 through June 30, 2023. I understand the data will be compiled for a report published by MSDE, a report to the Maryland legislature, and will be posted on MSDE's website.

Public Agency or Nonpublic School:	
Physical Restraint and Seclusion Data Contact Person:	
Telephone:Email:	
Signature of Directors of Secretary	D.t.
Signature of Director of Special Education	Date
Signature of Director of Student Services	Date
Signature of Local Superintendent/Chief Executive Officer	Date

Return this form by August 18, 2023 to:

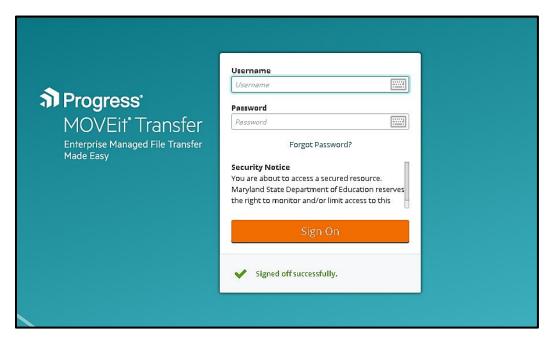
restraintandseclusion.MSDE@maryland.gov

Appendix A: MOVEit User Guide

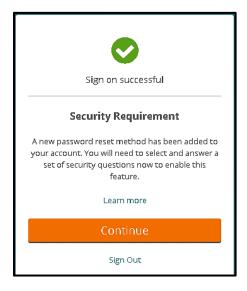
This document is a "MOVEit User quick guide" which you can use as a resource tool to guide you through the MOVEit transition. This guide provides instructions on account set up, uploading and downloading files and password management.

LOGIN INSTRUCTIONS

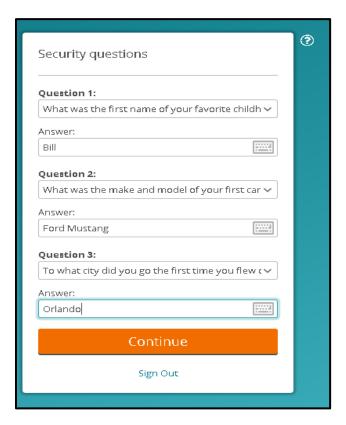
STEP 1 - Go to https://msde.sftp.md.gov you will see the following screen. Enter credentials provided and click Sign On.



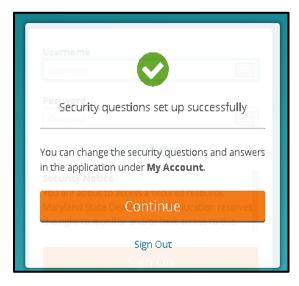
STEP 2 - Skip to step 6 if this is not your first time logging in. Click Continue to be prompted to enter your security questions for first time login.



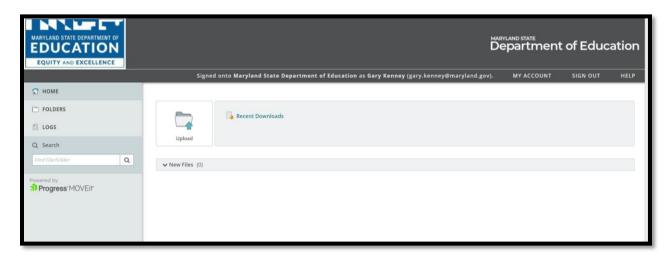
STEP 3 - You must select 3 security questions from the ones listed and enter answers. Your responses are case sensitive. Click Continue.



STEP 4 - The following is displayed and click Continue.

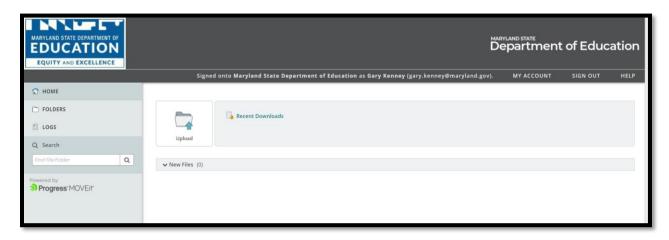


STEP 5 - Once you are successfully logged in you will see the following screen. You are now able to select files to upload or download.

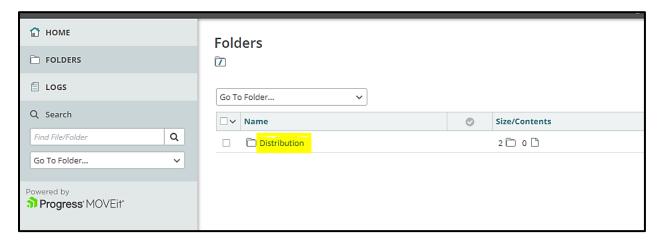


UPLOAD INSTRUCTIONS

STEP 1 - After a successful login, your home screen will be displayed. If your account only has one folder you can access that folder by clicking on "Home" folder. If you have multiple folders, click on "Folders" on the left to display all folders you have access to.



Step 2 - It will first display the root folder which is Distribution, click on it and it will display the subfolders you have access to.



STEP 3 – Select the folder you would like to upload to by clicking on it.

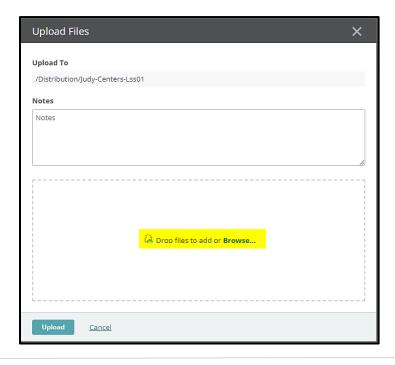


STEP 4 – Once you are in the folder there are two options to upload:

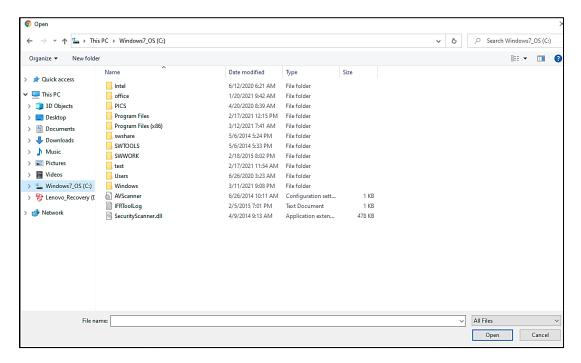
Option 1 - There are two options to upload. The first option is to drag and drop the file into the area that says Drop files to upload. You will then see a popup with the upload progress. Once completed, the file will appear in the folder.



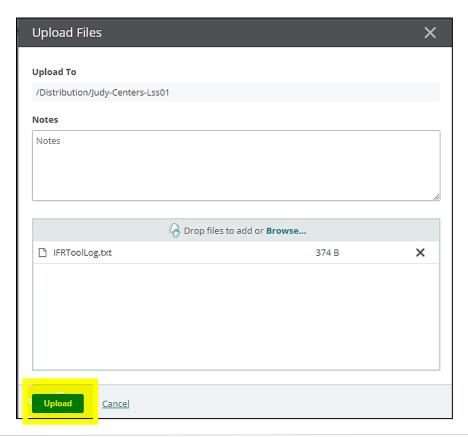
Option 2 - The second option is to Click on the green Upload button to the right. You will then have a dialog box to select a file from your local computer. You can then drag and drop the file into the window or select Browse.



When you click on browse this is the dialog you will see and can navigate through your local machine to find the file to upload. Select file and right click Open.

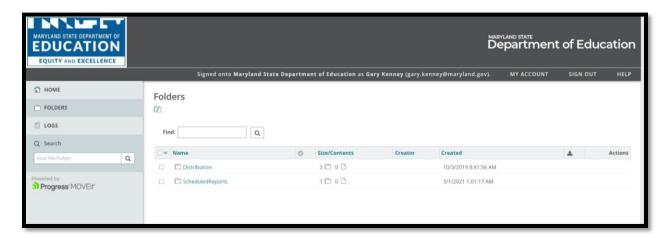


Another dialog box will be displayed which will show the file to be uploaded. Click Upload in the lower left corner. File will upload and a progress bar is displayed. Click Close in the dialog and the file is now uploaded.

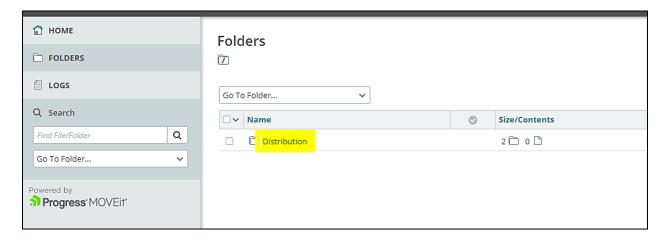


DOWNLOAD INSTRUCTIONS

STEP 1 – After a successful login, your home screen will be displayed. If your account only has one folder, you can access that folder by clicking on your Folders. If you have multiple folders, click on "Folders" on the left to display all folders you have access to.



Step 2 - It will first display the root folder which is Distribution, click on it and it will display the sub folders you have access to.



Step 3 - Select the folder you would like to download from by clicking on it.



STEP 4 - Once you are in the folder you would like to download from, there are two options to download:

Option 1 - Select files(s) by checking the box to the left of each of the file(s) to be downloaded. Then click the Download button below the file list.

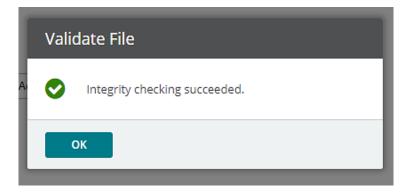
Option 2 - Download an individual file. Click the icon that looks like a down arrow with a line on the bottom located on the right-hand side of the file to be downloaded.



STEP 5 - Once you click the download icon you will see a popup with the option to validate files in the lower right of your screen.



STEP 6 - You can click on the X to close or click on Check to validate the file. If you choose to validate the file a dialog box will appear where the file was downloaded. You can then click on the downloaded file and click on Open. Another dialog box will pop up with the results of the validation. Click OK to close.



FORGOT PASSWORD

STEP 1 - From the login screen click Forgot Password



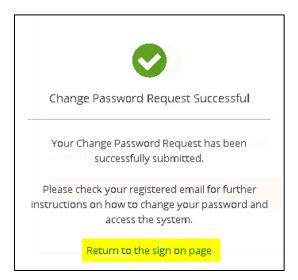
STEP 2 - You are now prompted to enter your username and click in the" I'm Not a Robot" to confirm that you are, in fact, human. Click Continue.



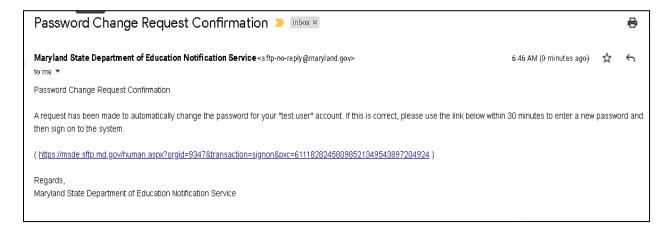
STEP 3 – Answer your security questions. (Answers are case sensitive.) Click continue.



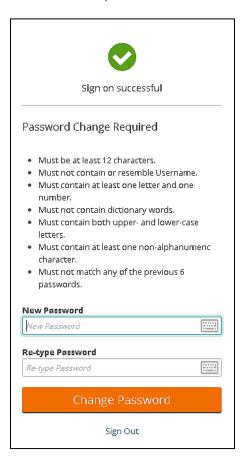
STEP 4 - You will see a message that reads "Change Password Request Successful". Click Return to sign on page.



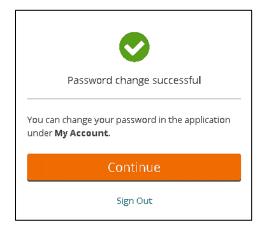
STEP 5 - You must now check your email for a message with a link to reset your password. Once you have located the email Click on the link. (this link will expire after 30 minutes)



STEP 6 - Enter a new password that meets the requirements listed. Reenter the password to verify.

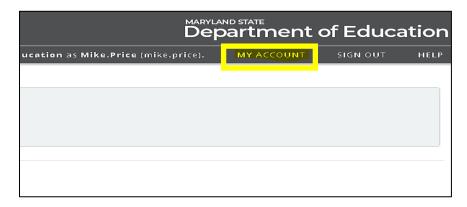


STEP 7 – You should see a message that your password change was successful. Click continue.



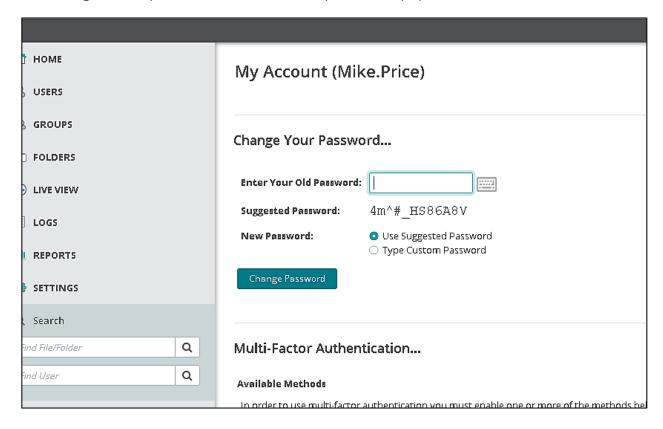
CHANGE PASSWORD

STEP 1 - Select My Account in the upper right corner.



STEP 2 - You will now be prompted to enter your old password. You then can choose to use the MoveIT suggested password or select "Type Custom Password". Once complete click on Change Password.

*If selecting a custom password it must meet the requirement displayed on the screen.



*If selecting a custom password you must enter a password that meets the requirements displayed.

Change Your Password		
Enter Your Old Password:		
Suggested Password:	K^ha^Dv^;19v	
New Password:	Use Suggested Password Type Custom Password	
	 Requirements: Must be at least 12 characters. Must not contain or resemble Username. Must contain at least one letter and one number. Must not contain dictionary words. Must contain both upper- and lower-case letters. Must contain at least one non-alphanumeric character. Must not match any of the previous 6 passwords. 	
	Enter Your New Password:	
	Enter Your New Password Again:	
Change Password		